

BORIS GOLOBOKOV

IT & Business Systems Leader

Technology leadership across manufacturing, enterprise systems, infrastructure and transformation.

20+ YEARS

CIS / CENTRAL ASIA

ERP & CRM

MANUFACTURING IT

AI ENABLEMENT



Technology that moves business.

Regional IT and Business Systems leader combining strategy, operations and hands-on delivery across Kazakhstan, Russia and Uzbekistan.

20+

years in IT and technology delivery

3

country operating context

ERP + CRM

business systems leadership

RUN + CHANGE

operations and transformation

CORE VALUE PROPOSITION

IT LEADERSHIP

Strategy, budgeting, vendors, governance and resilient service delivery.

BUSINESS SYSTEMS

D365, AX, 1C, CRM, reporting, data and process modernization.

MANUFACTURING & GREENFIELD

Plant technology, workplace, production infrastructure and continuity.

AI & MODERN WORKPLACE

Copilot and AI enablement, Microsoft 365, Intune, Teams and user adoption.

20+ years: infrastructure depth to business transformation.



WIKA | CIS IT & Business Systems

Head of IT & Business Systems (CIS Region)

Regional responsibility for IT and Business Systems across Kazakhstan, Uzbekistan and Russia.

ERP & BUSINESS SYSTEMS

D365 rollout across Kazakhstan and Uzbekistan; 1C ecosystem; AX 2009/2012; CRM governance; Power BI and reporting.

GREENFIELD MANUFACTURING

Successfully launched factory IT infrastructure from scratch in Atyrau.

MODERN WORKPLACE

Microsoft 365 migration, Teams-based communications and PBX integration; Intune workplace transformation.

RESILIENCE & OPERATIONS

UPS modernization, diesel backup and continuity measures supporting up to four days of operational autonomy for critical systems.

GOVERNANCE & SECURITY

ITSM, vendor management, cybersecurity awareness, CCTV / access-control standardization and facility technology.

Different industries. Same accountability.

The portfolio uses brand-led context here rather than generic stock imagery, keeping the career story credible and visually clean.

WIKA

Industrial measurement · manufacturing · CIS region

LIEBHERR RUSSLAND

Heavy equipment · service · logistics · distributed infrastructure

ASPEN CIS RUSSIA

Pharmaceutical affiliate · compliance · cloud · business applications

PUBLIC-SECTOR IT

Mission-critical infrastructure · networks · security · Oracle · CCTV

SELECTED VERIFIED SCALE

WIKA: 3-country regional scope | Aspen: 160-employee Russia affiliate | Liebherr: 7+ remote branches | WIKA prior role: 200+ users, 30+ servers

Business first. Technology second.

ENTERPRISE SYSTEMS

- D365
- AX 2009 / 2012
- 1C
- CRM
- Power BI
- MS SQL

MODERN WORKPLACE

- Microsoft 365
- Intune
- Teams / PBX
- Azure AD
- SharePoint
- OneDrive

INFRASTRUCTURE

- VMware
- Hyper-V
- Cisco / HPE
- Meraki
- WatchGuard
- UserGate

GOVERNANCE

- ITSM
- Budgeting
- Vendor Management
- Cyber Awareness
- Audit
- Business Continuity

AI ENABLEMENT

- Copilot
- AI adoption
- Deployment support
- Prompt practice
- User training
- Change enablement

LET'S TALK

Technology leadership. Transformation. Complex projects.

Open to senior leadership roles, transformation initiatives and selected advisory projects.

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PROFILE BASIS

Career chronology, scope and quantitative figures are aligned to the supplied CV. The Atyrau factory case is also supported by WIKA public material.

